SAP IS-Retail Functional Consultant

Roles & Responsibilities

- Facilitate the implementation and support of SAP IS-Retail
- Perform detailed analysis of complex business process requirements and provide appropriate system solutions; identify, interpret, validate and document customer requirements
- Facilitate workshops to collect business requirements
- Map client business requirements, processes and objectives; develop necessary product modifications to satisfy clients' needs
- Design, customize, configure and test the SAP IS-Retail module
- Identify gaps, issues and work around solutions
- Act as liaison with client for troubleshooting: investigate, analyze, and solve software problems
- Proactively identify and propose business process and/or system enhancements
- Provide consulting services on both new implementations and existing support projects
- Provide ad-hoc training and user support as required
- Work self-directed and independently; may act as subject matter mentor to more junior members

Desired Skills & Experience

- At least 5 years of work experience in relevant retail consulting services engagements or business environments, implementing or using Retail business processes and applications
- Experience with SAP Retail (in one of the following areas: Planning, Retail Financial, Merchandising: Rebates, Pricing and Promotions or Supply Chain)
- Ability to support all stages of a SAP Retail implementation project
- Profound understanding of Retail business processes
- Understanding of integration points with the SD, MM, and FI/CO modules
- Fluently bilingual in English and French (spoken and written)
- Ability to multitask and manage multiple deliverables and projects concurrently.
- Ability to work in a team environment, effectively interacting with others
- Must be result-oriented and demonstrate a "can-do" attitude – adaptability, flexibility and resourcefulness
- Ability to provide recommendations with regards to future business and solution opportunities
- Open to travel (50-100%)

Location: Montreal, Quebec, Canada