

## **Point of Sales (POS) Consultant**

### **Roles & Responsibilities**

- Facilitate the implementation and support of Point of Sales systems
- Perform detailed analysis of complex business process requirements and provide appropriate system solutions; identify, interpret, validate and document customer requirements
- Transform client business requirements, processes and objectives; develop necessary product modifications to satisfy clients' needs
- Identify gaps, issues and work around solutions
- Act as liaison with client for troubleshooting: investigate, analyze, and solve software problems
- Proactively identify and propose business process and/or system enhancements
- Work self-directed and independently; act as subject matter mentor to more junior members

### **Desired Skills & Experience**

- Experience with best of class Point of Sales systems (e.g. GKPOS, Swedamart, etc.)
- At least 5 years of work experience in relevant in POS consulting services or business environments, implementing POS applications
- Profound understanding of Point of Sales business processes
- Experience in developing rollout strategies
- Understanding of integration points between POS and other store/head office systems
- Ability to multitask and manage multiple deliverables and projects concurrently.
- Ability to work in a team environment, effectively interacting with others
- Must be result-oriented and demonstrate a “can-do” attitude – adaptability, flexibility and resourcefulness
- Open to travel (up to 100%)

**Location:** Montreal, Quebec, Canada