



## **OpenText Functional Analyst**

Beyond Technologies is a professional firm specializing in the implementation of SAP solutions. Founded by a team of experienced consultants in 2005, our strength is to improve and streamline business processes with SAP to provide real and sustainable results for our clients.

We are currently looking for an OpenText Functional Analyst for a contract opportunity in Montreal.

## **Job Description**

Start date: Immediately

End date: December 29th, 2023

Duration: 6 months Location: Montreal

Language(s): French and English

## **Expectations and Daily Tasks**

- Identify and document business needs and processes
- Participate in detailed architecture and orientation development
- Evaluate operational impacts, make recommendations and produce documentation required for decision-making
- Participate in implementation and post-implementation stakeholder support activities
- Work in a cross-team context
- Lead workshops with business lines and other implementation stakeholders
- Ensure the transfer of expertise
- Contribute to the identification, documentation and approval of performance indicator tables and sheets
- Identify, document and carry out acceptance tests and approve project-related performance indicators
- Contribute to results monitoring, reporting and project review

## Requirements

- Level of education: Bachelor's degree or specialized DEC in an appropriate discipline
- Certification and experience in OpenText technology
- Knowledge of SAP functional configuration is an asset
- Good knowledge of trends in business management systems
- Excellent interpersonal and customer support skills
- Strong analytical, incident resolution and problem-solving skills







- Results-oriented and able to respect service level agreements
- Strong organizational skills with the ability to prioritize work and manage multiple tasks simultaneously.
- Able to work independently in a dynamic environment
- Ability to work under pressure and adapt quickly to change
- Demonstrate analytical skills in assessing business needs, problems and managing complex challenges to enable the proposal of appropriate cost-effective solutions
- Excellent communication skills in French and English (written and oral communication)
- Team player

